

2026  
ANNUAL  
MEETING  
**AGENDA**

***BOLD  
LEADERSHIP.***

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***TRANSFORMATIVE  
IMPACT.***



**October 18-20, 2026**

Omni Mount Washington Resort & Spa



Foundation for  
Healthy Communities

# WELCOME

Welcome to the New Hampshire Hospital Association and Foundation for Healthy Communities Annual Meeting. This year's theme, **BOLD LEADERSHIP. TRANSFORMATIVE IMPACT.**, reflects the moment we are in and the future we are building together.

Health care is evolving faster than ever, requiring leaders who are willing to embrace change, challenge the status quo and work collaboratively to create better outcomes for patients, communities and the workforce. Across New Hampshire, our hospitals are doing just that—leading with purpose, innovation and an unwavering commitment to providing high-quality care close to home.

Throughout this meeting, we'll explore some of the most important issues shaping the future of health care. We'll hear how the Rural Health Transformation Program is strengthening access to care across our state, examine the ever-changing political landscape and its impact on health care, learn how building cultures of safety and continuous learning improves patient outcomes, discover why trust remains the foundation of every successful organization and look ahead to the extraordinary possibilities regenerative medicine holds for the future of patient care.

These conversations are more than educational. They are opportunities to challenge our thinking, learn from one another and return to our organizations inspired with new ideas and renewed purpose. The challenges before us are significant, but so is our collective ability to meet them through bold leadership, strong partnerships and a shared commitment to improving the health of every person in New Hampshire.

Thank you for your leadership, your dedication and your belief that together we can shape a stronger, healthier future. We are grateful for all you do and honored that you've joined us for this year's Annual Meeting.



A stylized, handwritten signature of Steve Ahnen in white ink.

Steve Ahnen, President  
New Hampshire Hospital Association



A stylized, handwritten signature of Peter Ames in white ink.

Peter Ames, MPH, Executive Director  
Foundation for Healthy Communities

# SUNDAY OCTOBER 18

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|------------------------|------------------------------------------------------------------------|
| 11:00 a.m. – 3:00 p.m. | <b>NHHA ANNUAL GOLF TOURNAMENT</b><br>Golf Course                      |
| 12:00 p.m. – 5:00 p.m. | <b>REGISTRATION</b><br>Hotel Lobby                                     |
| 2:00 p.m. – 4:00 p.m.  | <b>FOUNDATION FOR HEALTHY COMMUNITIES BOARD MEETING</b><br>Reagan Room |
| 4:00 p.m.              | <b>HOTEL CHECK-IN</b><br>Hotel Lobby                                   |
| 6:00 p.m. – 7:00 p.m.  | <b>WELCOME RECEPTION*</b><br>Conservatory                              |
| 7:00 p.m.              | <b>DINNER*</b><br>Grand Ballroom                                       |

*\*Casual Attire Encouraged*

# MONDAY OCTOBER 19

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| 7:00 a.m. – 5:00 p.m.                                                                                                                    | <b>REGISTRATION</b><br>Hotel Lobby                            |
| 7:00 a.m. – 9:00 a.m.                                                                                                                    | <b>BREAKFAST</b><br>Grand Ballroom                            |
| 7:30 a.m. – 8:45 a.m.                                                                                                                    | <b>HOSPITAL TRUSTEE BREAKFAST</b><br>Sun Dining Room          |
| <b>Speaker:</b> Donnalee Lozeau, CCAP, Director of the Governor's Office of New Opportunities & Rural Transformational Health (GO-NORTH) |                                                               |
| 9:00 a.m. – 9:15 a.m.                                                                                                                    | <b>WELCOME &amp; OPENING REMARKS</b><br>Presidential Ballroom |

## MONDAY CONTINUED...

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|------------------------|-------------------------------------------------|
| 9:15 a.m. – 10:30 a.m. | <b>KEYNOTE SESSION</b><br>Presidential Ballroom |
|------------------------|-------------------------------------------------|

### LEADERSHIP BEHAVIORS THAT DRIVE HEALTH CARE TRANSFORMATION

**Moderator:** Donnalee Lozeau, CCAP, Director of the Governor's Office of New Opportunities & Rural Transformational Health (GO-NORTH)

**Speakers:** Travis Boucher, MBA, Vice President of Rural Transformation, Foundation for Healthy Communities; Kirsten N. Corazzini, PhD, FCSA, Dean and Professor, College of Health and Human Services, University of New Hampshire (UNH); Kristine Dudley, Director of Workforce Development, Community College System of NH; Roland Lamy Jr., MBA, President, Helms & Company and Executive Director of the NH Community Behavioral Health Association; Katherine Easterly Martey, Executive Director, Community Development Finance Authority

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| 10:30 a.m. – 10:45 a.m. | <b>BREAK</b><br>Presidential Ballroom Foyer |
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| 10:45 a.m. – 12:00 p.m. | <b>PLENARY SESSION</b><br>Presidential Ballroom |
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### THE POLITICAL LANDSCAPE: POLITICS, POLICY AND PERSPECTIVES

**Moderator:** Scott Spradling, President of The Spradling Group  
**Speakers:** Senator Jeb Bradley; Senator Donna Soucy, J.D.

|                        |                                |
|------------------------|--------------------------------|
| 12:00 p.m. – 1:15 p.m. | <b>LUNCH</b><br>Grand Ballroom |
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| 1:15 p.m. – 1:30 p.m. | <b>FOUNDATION FOR HEALTHY COMMUNITIES: IMPROVING HEALTH FOR ALL</b><br>Presidential Ballroom |
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**Speaker:** Peter Ames, MPH, Executive Director, Foundation for Healthy Communities

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| 1:30 p.m. – 2:30 p.m. | <b>PLENARY SESSION</b><br>Presidential Ballroom |
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### LEADING WITH COMPASSION: STRENGTHENING CARE, CULTURE AND CONNECTION

**Speaker:** Richard Bottner, DHA, PA-C, CPHQ, FACHE, Chief Clinical Officer, The Schwartz Center for Compassionate Healthcare

CONTINUES...

#### MONDAY CONTINUED...

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|                              |                                             |
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| <b>2:30 p.m. – 2:45 p.m.</b> | <b>BREAK</b><br>Presidential Ballroom Foyer |
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| <b>2:45 p.m. – 4:00 p.m.</b> | <b>PLENARY SESSION</b><br>Presidential Ballroom |
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### **BEYOND THE HEADLINES: ADVANCING PATIENT SAFETY THROUGH TRANSPARENCY, ACCOUNTABILITY AND LEARNING**

**Speaker:** RaDonda Vaught, former registered nurse and critical care nurse at Vanderbilt University Medical Center

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| <b>4:30 p.m.</b> | <b>MOOSE RUN / WALK</b><br>Registration Desk |
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| <b>6:00 p.m. – 7:00 p.m.</b> | <b>CHAIR'S RECEPTION</b><br>Conservatory |
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| <b>7:00 p.m.</b> | <b>DINNER &amp; ANNUAL AWARDS<br/>CEREMONY**</b><br>Grand Ballroom |
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*\*\*Suggested Dress: Elevated business casual, with the option for more formal.*

## **TUESDAY** OCTOBER 20

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| <b>7:00 a.m. – 9:00 a.m.</b> | <b>REGISTRATION</b><br>Hotel Lobby |
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| <b>7:00 a.m. – 9:00 a.m.</b> | <b>BREAKFAST</b><br>Grand Ballroom |
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| <b>7:00 a.m. – 11:00 a.m.</b> | <b>HOTEL CHECKOUT</b><br>Hotel Lobby |
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| <b>7:30 a.m. – 8:45 a.m.</b> | <b>RURAL HEALTH COALITION<br/>BREAKFAST</b><br>Washington Board Room |
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#### TUESDAY CONTINUED...

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|                               |                                          |
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| <b>9:00 a.m. – 10:00 a.m.</b> | <b>PLENARY SESSION</b><br>Grand Ballroom |
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### **THE ESSENTIAL ROLE OF TRUST IN HEALTH CARE**

**Speaker:** Jean Hitchcock, MHA, APR, CFRE, Senior Health Care Advisor, Yes&

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| <b>10:00 a.m. – 10:15 a.m.</b> | <b>BREAK</b><br>Grand Ballroom Foyer |
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| <b>10:15 a.m. – 11:45 a.m.</b> | <b>CLOSING SESSION</b><br>Grand Ballroom |
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### **FROM PIPELINE TO PRACTICE: PREPARING NEW HAMPSHIRE PROVIDERS FOR REGENERATIVE MEDICINE**

**Moderator:** Jennifer MacDonald, MD, Chief Operating Officer of the Advanced Regenerative Manufacturing Institute (ARMI)

**Speakers:** Amanda Allen, MBA, Director of Provider Engagement, ReGen Valley, Foundation for Healthy Communities; Max Latona, Ph.D., Professor of Philosophy and Executive Director of Partnerships, Saint Anselm College; Andrew Osterman, MBA, Founder and CEO of Patients Precise and an Executive in Residence with ARMI's BioFab Startup Lab; Daniel Perli, MD, MBA, Chief Medical Officer, Monadnock Community Hospital; Kate Reed, RN, MBA, Executive Director, ReGenerative Medicine Clinical Readiness Team for the ReGen Valley NH Tech Hub and Executive-in-Residence and Visiting Assistant Professor at Franklin Pierce University; and Greg Stout, founder and CEO of Launch Theory

*\*Speaker / Panel Discussion Sponsored by ACHE of Northern New England, ACHE CREDITS (1.5 Face-to-Face ACHE Credits)*

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| <b>11:45 a.m.</b> | <b>ANNUAL MEETING ADJOURNS</b> |
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| <b>12:00 p.m. – 2:00 p.m.</b> | <b>NHHA BOARD OF TRUSTEES<br/>MEETING</b><br>Reagan Room |
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## KEYNOTE SESSION



**MONDAY, OCT. 19**  
**9:15 A.M. - 10:30 A.M.**  
Presidential Ballroom



Donnalee Lozeau, CCAP,  
Director of the Governor's  
Office of New Opportunities  
& Rural Transformational  
Health (GO-NORTH)



Travis Boucher, MBA,  
Vice President of Rural  
Transformation, Foundation  
for Healthy Communities



Kirsten N. Corazzini, PhD,  
FGSA, Dean and Professor,  
College of Health and  
Human Services, University  
of New Hampshire (UNH)

# LEADERSHIP BEHAVIORS THAT DRIVE HEALTH CARE TRANSFORMATION

**Moderator:** Donnalee Lozeau, CCAP, Director of the Governor's Office of New Opportunities & Rural Transformational Health (GO-NORTH)

**Speakers:** Travis Boucher, MBA, Vice President of Rural Transformation, Foundation for Healthy Communities; Kirsten N. Corazzini, PhD, FGSA, Dean and Professor, College of Health and Human Services, University of New Hampshire (UNH); Kristine Dudley, Director of Workforce Development, Community College System of NH; Roland Lamy Jr., MBA, President, Helms & Company and Executive Director of the NH Community Behavioral Health Association; Katherine Easterly Martey, Executive Director, Community Development Finance Authority

This plenary session will bring together leaders from New Hampshire's GO-NORTH Rural Health Transformation Program (RHTP) hubs for a discussion on the progress, challenges and lessons learned from implementing innovative strategies to strengthen health care delivery across the state. In a discussion moderated by Donnalee Lozeau, Director of the Governor's Office of New Opportunities & Rural Transformational Health (GO-NORTH), panelists will share successes, discuss emerging opportunities and highlight how collaboration is improving access to care, supporting the health care workforce and advancing healthier communities.



Kristine Dudley,  
Director of Workforce  
Development, Community  
College System of NH



Roland Lamy Jr., MBA,  
President, Helms & Company  
and Executive Director of the  
NH Community Behavioral  
Health Association



Katherine Easterly Martey,  
Executive Director,  
Community Development  
Finance Authority



## KEYNOTE SESSION SPONSOR

Visante is a trusted provider of strategic healthcare solutions that help health system leaders improve patient care, operational performance and financial results. Our unique, holistic approach fully integrates infusion and specialty pharmacy solutions that put the patient first to improve access, outcomes and patient and provider satisfaction. We deliver excellent value through our core competencies of Medication Access Services, 340B Compliance and Optimization, Pharmacy Revenue Cycle and Pharmacy Supply Chain. With Visante, organizations benefit from innovative healthcare solutions to help transform the future of patient-centric care while achieving powerful financial and operational results. Contact us at [solutions@visante.com](mailto:solutions@visante.com) or call 866-388-7583. **visante.com**



## SESSIONS

# MONDAY

## OCT. 19

10:45 a.m. - 12:00 p.m.  
Presidential Ballroom

### THE POLITICAL LANDSCAPE: POLITICS, POLICY AND PERSPECTIVES

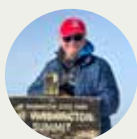
**Moderator:** Scott Spradling, President of  
The Spradling Group

**Speakers:** Senator Jeb Bradley; Senator  
Donna Soucy, J.D.

Scott Spradling, President of the Spradling Group, will moderate a candid discussion with Senators Jeb Bradley and Donna Soucy, J.D., two long-time former state senators, both of whom served as Senate Presidents, as they reflect on today's political landscape, discuss how policymaking has evolved and share insights on the challenges and opportunities shaping state government today. They will discuss what today's environment means for effective policymaking and leadership and the importance of collaboration in addressing complex issues. Drawing on decades of legislative experience, they will offer a behind-the-scenes perspective on the importance of building consensus and maintaining productive working relationships across political differences. ▼



Scott Spradling, President of  
The Spradling Group



Senator Jeb Bradley



Senator Donna Soucy, J.D.

1:30 p.m. - 2:30 p.m.  
Presidential Ballroom

### LEADING WITH COMPASSION: STRENGTHENING CARE, CULTURE AND CONNECTION

**Speaker:** Richard Bottner, DHA, PA-C,  
CPHQ, FACHE, Chief Clinical Officer,  
The Schwartz Center for Compassionate  
Healthcare

This session will explore the science of compassion and the growing evidence linking compassionate care with better patient experiences, stronger care teams and healthier organizational cultures. Participants will examine how compassion influences relationships, communication, clinician well-being and the delivery of high-quality care. The session will also introduce practical, evidence-informed strategies that health care leaders and professionals can use to strengthen compassionate behaviors, foster connection, and create environments where patients, families, and care teams can thrive. ▼



Richard Bottner, DHA, PA-C, CPHQ, FACHE,  
Chief Clinical Officer, The Schwartz Center  
for Compassionate Healthcare

2:45 p.m. - 4:00 p.m.  
Presidential Ballroom

### BEYOND THE HEADLINES: ADVANCING PATIENT SAFETY THROUGH TRANSPARENCY, ACCOUNTABILITY AND LEARNING

**Speaker:** RaDonda Vaught, former  
registered nurse and critical care nurse  
at Vanderbilt University Medical Center

RaDonda Vaught was the subject of one of the highest-profile healthcare criminal cases in recent years. While working as a BSN prepared registered nurse, Mrs. Vaught committed a medication error that ended the life of a patient in 2017.

She was charged under administrative law by the Tennessee Department of Health, leading to the revocation of her nursing license by the Tennessee Board of Nursing in a July 2021 hearing. Additionally, she was charged under criminal law and found guilty by jury trial of two felony charges in March of 2022: Negligent Homicide, and Abuse of an Impaired Adult, with placement on an Elder Abuse registry in the state of Tennessee.

Mrs. Vaught is uniquely qualified to speak firsthand on the impact this sentinel event has had on her life and her profession, along with the implications of the legal actions that followed. ▼



RaDonda Vaught, former registered  
nurse and critical care nurse at Vanderbilt  
University Medical Center

# TUESDAY

## OCT. 20

9:00 a.m. – 10:00 a.m.  
Grand Ballroom

### THE ESSENTIAL ROLE OF TRUST IN HEALTH CARE

**Speaker:** Jean Hitchcock, MHA, APR, CFRE, Senior Health Care Advisor, Yes&

Trust is the foundation of every successful health care organization. It influences whether patients seek care, whether employees remain engaged, whether donors invest in a mission and whether communities have confidence in their local health care providers.

This plenary session will explore the essential role trust plays across every aspect of health care and examine what it takes to build, maintain, and, when necessary, rebuild trust in today's rapidly changing environment. Through practical examples and real-world insights, attendees will gain a deeper understanding of how trust is earned through transparency, authenticity, communication and consistent leadership. ▼



Jean Hitchcock, MHA, APR, CFRE,  
Senior Health Care Advisor, Yes&

10:15 a.m. – 11:45 a.m.  
Grand Ballroom

### FROM PIPELINE TO PRACTICE: PREPARING NEW HAMPSHIRE PROVIDERS FOR REGENERATIVE MEDICINE

**Moderator:** Jennifer MacDonald, MD, Chief Operating Officer of the Advanced Regenerative Manufacturing Institute (ARMI)

**Speakers:** Amanda Allen, MBA, Director of Provider Engagement, ReGen Valley, Foundation for Healthy Communities; Max Latona, Ph.D., Professor of Philosophy and Executive Director of Partnerships, Saint Anselm College; Andrew Osterman, MBA, Founder and CEO of Patients Precise and an Executive in Residence with ARMI's BioFab Startup Lab; Daniel Perli, MD, MBA, Chief Medical Officer, Monadnock Community Hospital; Kate Reed, RN, MBA, Executive Director, ReGenerative Medicine Clinical Readiness Team for the ReGen Valley NH Tech Hub and Executive-in-Residence and Visiting Assistant Professor at Franklin Pierce University; and Greg Stout, founder and CEO of Launch Theory

This 90-minute plenary session will explore how regenerative medicine is moving from emerging science to real-world clinical, operational and strategic planning for New Hampshire's health care system. The first half of the session will focus on the evolving regenerative medicine landscape, its implications for providers and the opportunities and challenges health care leaders should be preparing for now. The second half of the session will feature the regenerative medicine reporting tool currently in development. This tool is designed to help providers better understand which emerging therapies may be relevant to their patient populations by linking claims-based insight with information on therapies moving through the clinical trial pipeline. Attendees will leave with a strategic overview of regenerative medicine's impact on care delivery and a practical look at how data can support clinical readiness, provider engagement and future planning across New Hampshire's health care system. ▼

*\*Speaker / Panel Discussion Sponsored by ACHE of Northern New England, ACHE CREDITS (1.5 Face-to-Face ACHE Credits)*



Jennifer MacDonald, MD, Chief Operating  
Officer of the Advanced Regenerative  
Manufacturing Institute (ARMI)



Amanda Allen, MBA, Director of Provider  
Engagement, ReGen Valley, Foundation  
for Healthy Communities



Max Latona, Ph.D., Professor of  
Philosophy and Executive Director of  
Partnerships, Saint Anselm College



Andrew Osterman, MBA,  
Founder and CEO of Patients  
Precise and an Executive  
in Residence with ARMI's  
BioFab Startup Lab



Daniel Perli, MD, MBA,  
Chief Medical  
Officer, Monadnock  
Community Hospital



Kate Reed, RN, MBA, Executive  
Director, ReGenerative Medicine  
Clinical Readiness Team for the  
ReGen Valley NH Tech Hub and  
Executive-in-Residence and  
Visiting Assistant Professor at  
Franklin Pierce University



Greg Stout, founder and  
CEO of Launch Theory

# ENDORSED BUSINESS PARTNERS

The New Hampshire Hospital Association (NHHA) proudly presents the NHHA Endorsed Business Partner (EBP) program, designed to enhance value for our hospital members. This program connects New Hampshire health care organizations with respected companies offering competitively priced services and exceptional customer service.

Through a careful market assessment, the EBP program aligns member needs with innovative organizations committed to operational excellence. Our business partners provide solutions to control costs, recover revenue, reduce expenses, improve quality, boost productivity and develop staff.

Each EBP partner undergoes a thorough evaluation to ensure they meet high standards. The program aims to build strong and lasting relationships that offer exceptional value, benefits and satisfaction. We encourage you to meet these partners at our Annual Meeting.



AblePay is changing the financial landscape for hospitals and their patients—for the better! It's no secret that hospitals and health systems across the state continue to face increasing pressure from rising patient financial responsibility, growing bad debt, collection challenges and consumer expectations for a better experience. Patients want transparency, affordability and flexibility when paying for care, while hospitals need solutions that improve the patient experience without adding operational burden. AblePay is a patient affordability and engagement program that helps hospitals reduce financial barriers to care while improving payment outcomes. Through the AblePay program, patients receive savings on their out-of-pocket medical expenses simply by paying their bills through an enrolled payment method. The result is a win-win: patients save money and hospitals benefit from increased patient engagement and improved payment performance. *Partner With a Physician Recruitment Firm Dedicated to Your Success* [ablepayhealth.com](http://ablepayhealth.com)

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Jackson Physician Search is the largest, privately owned, and most trusted firm in physician recruitment. Specializing in the permanent recruitment of physicians, physician executives, and advanced practice providers for hospitals, health systems, and medical groups across the U.S. As a proud NHHA-Endorsed Business Partner, Jackson Physician Search is committed to supporting New Hampshire hospitals in improving patient access to care by recruiting physicians who fit, succeed and stay. The firm's mission, rooted in over four decades of service in healthcare, is to always deliver what it promises. Choose a Recruitment Partner with a Track Record Built on Trust and Transparency. [jacksonphysiciansearch.com](http://jacksonphysiciansearch.com)



Lumifi, a leader in Managed Detection and Response (MDR) services, was founded by cybersecurity experts committed to innovation. Their vision integrates AI assistance into MDR solutions, enhancing the capabilities of security teams. This strategic partnership between human expertise and AI ensures faster threat detection and more efficient incident response. Lumifi's user-friendly and adaptable services empower organizations to proactively defend against emerging threats. With a focus on continuous improvement, Lumifi's product roadmap outlines their dedication to evolving MDR services. By embracing innovation, Lumifi positions itself as a partner in navigating the dynamic cybersecurity landscape. Their AI-enhanced MDR services offer cost-effective solutions tailored to the unique needs of each organization. With Lumifi, organizations can allocate resources efficiently, strengthening their cybersecurity posture and staying ahead of emerging threats. [lumifyber.com](http://lumifyber.com)



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## SPACELABS HEALTHCARE

There's never been more pressure on health care systems to do more, more efficiently, than right now. Spacelabs offers comprehensive Patient Monitoring Solutions and Connectivity for hospitals focused on achieving value-based care. Count on Spacelabs to help you accelerate care team performance through smarter operational strategies, more actionable informatics and easier integration. There's a lot on the line—for you and the patients you serve—and getting it right is crucial to your long-term success. The greatest advances in health care have taken place because somebody, somewhere was on a mission. Ours began decades ago in the early days of the space program when our founders joined with NASA scientists to develop the first cardiac monitoring systems for astronauts. Then, as now, there are no limits to what people can achieve when they work together. [spacelabshealthcare.com](http://spacelabshealthcare.com)



VISTA is a dedicated strategic workforce optimization partner for NHA members and healthcare organizations nationwide. Through our innovative suite of services, we utilize data and analytics to provide customizable workforce solutions designed specifically for each client's needs. We partner with health systems, hospitals, practices and government entities to build and sustain effective provider workforce models that ensure patient access to care and organizational stability. Covering more than 60 specialties, we staff physicians, nurse practitioners, physician assistants and CRNAs to help our clients preserve revenue and maintain profitability. If you are ready to optimize your workforce, streamline your processes, contain your costs and improve the overall performance of your organization, reach out to our team of VISTA experts today. [vistastaff.com](http://vistastaff.com)

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**SAVE THE DATE!**  
**2027 ANNUAL  
MEETING**  
**OCT. 24-26, 2027**



Omni Mount Washington Resort & Spa  
Bretton Woods, NH



Foundation *for*  
Healthy Communities

Your feedback is important. Please scan codes  
below to complete surveys. Thank you!



**MEETING SURVEY**



**SPEAKER SURVEY**

