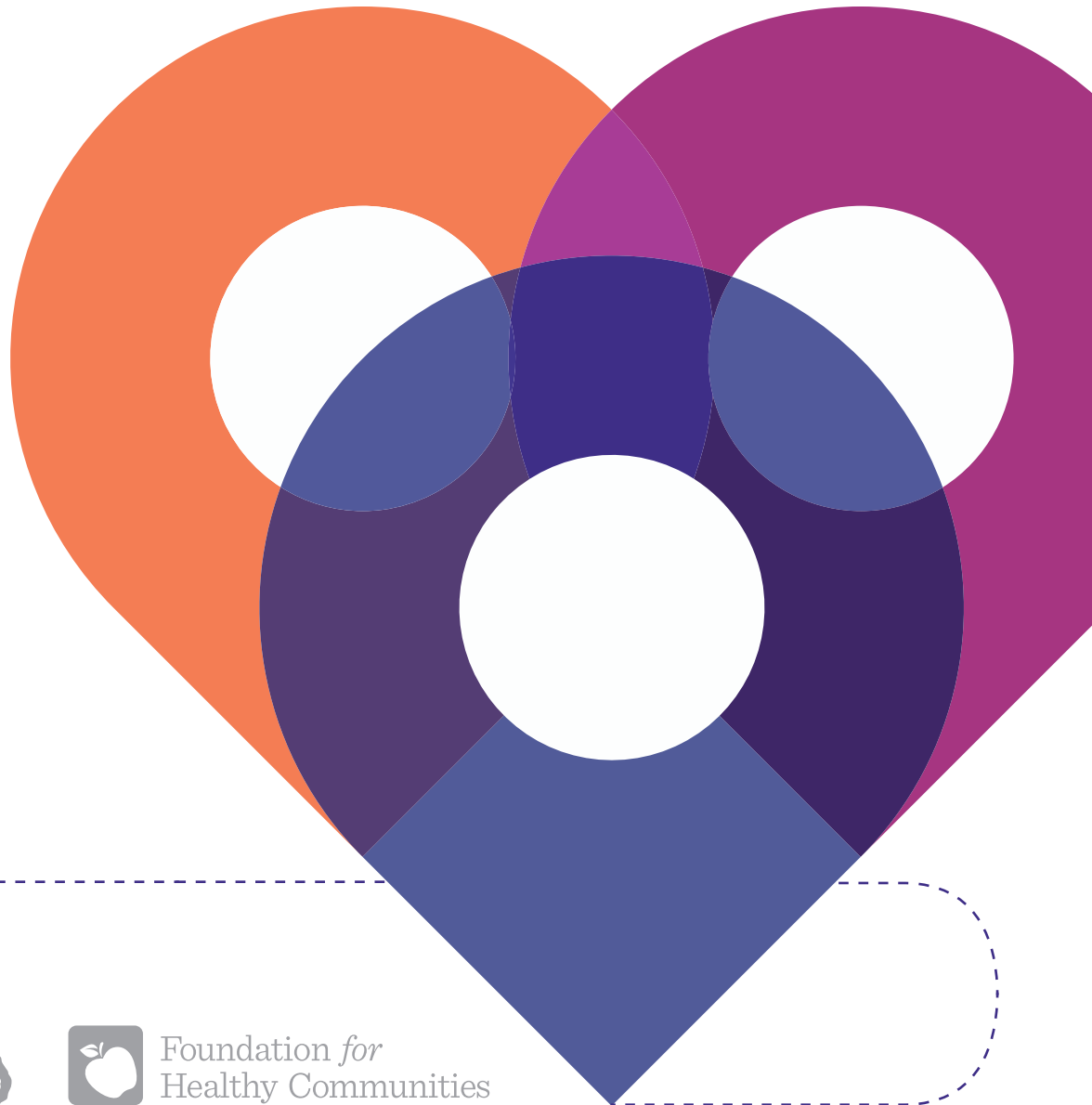


NHHA/FHC
ANNUAL
MEETING
AGENDA

October 19-21, 2025 | Omni Mount Washington Resort & Spa

Strength in Unity

Navigating the evolving
landscape *together*.



Welcome

Welcome to the New Hampshire Hospital Association and Foundation for Healthy Communities Annual Meeting. It is with immense pride and gratitude that we hold this important gathering under the theme: “Strength in Unity: Navigating the Evolving Landscape Together.” This theme speaks to the heart of who we are—organizations grounded in partnership, driven by shared purpose and strengthened by diverse perspectives and collaboration.

In health care, we know better than most that change is constant. From emerging technologies and evolving patient needs to workforce challenges and policy shifts, the landscape is always moving. Yet what remains steadfast is our shared commitment to healing, to innovation, and most importantly, to each other.

Over the course of this meeting, we will reflect on our accomplishments, address current challenges and chart an innovative path ahead. We will also reconnect with one another because it is through unity and relationships that we will continue to thrive. No single clinician, team or institution can meet today’s challenges alone, but together, across disciplines, across systems and across communities, we are capable of transforming care and improving outcomes for all.

Thank you for your unwavering dedication to the health and well-being of those we serve. We look forward to the conversations, insights and shared vision that will emerge throughout the course of our Annual Meeting and in the year ahead.



A handwritten signature in white ink that reads "Steve Ahnen".

Steve Ahnen, President
New Hampshire Hospital Association



A handwritten signature in white ink that reads "Peter Ames".

Peter Ames, MPH, Executive Director
Foundation for Healthy Communities

SUNDAY, OCTOBER 19

11:00 a.m. – 3:00 p.m.	NHHA ANNUAL GOLF TOURNAMENT (Golf Course)
12:00 p.m. – 5:00 p.m.	REGISTRATION (Hotel Lobby)
2:00 p.m. – 4:00 p.m.	FOUNDATION FOR HEALTHY COMMUNITIES BOARD MEETING (Washington Board Room)
4:00 p.m.	HOTEL CHECK-IN (Hotel Lobby)
6:00 p.m. – 7:00 p.m.	WELCOME RECEPTION* (Conservatory)
7:00 p.m.	DINNER* (Grand Ballroom)

*Casual Attire Encouraged

MONDAY, OCTOBER 20

7:00 a.m. – 5:00 p.m.	REGISTRATION (Hotel Lobby)
7:00 a.m. – 9:00 a.m.	BREAKFAST (Grand Ballroom)
7:30 a.m. – 8:45 a.m.	HOSPITAL TRUSTEE BREAKFAST (Sun Dining Room)
Speaker: Tina Freese Decker, MHA, MSIE, FACHE, President & CEO, Corewell Health, and Chair, American Hospital Association	
9:00 a.m. – 9:15 a.m.	WELCOME & OPENING REMARKS (Presidential Ballroom)
Speaker: Steve Ahnen, President, New Hampshire Hospital Association	
9:15 a.m. – 10:30 a.m.	KEYNOTE SESSION (Presidential Ballroom)

Leadership Behaviors That Drive Health Care Transformation

Speaker: Tina Freese Decker, MHA, MSIE, FACHE, President & CEO, Corewell Health, and Chair, American Hospital Association

MONDAY CONTINUED...

10:30 a.m. – 10:45 a.m.	BREAK (Presidential Ballroom Foyer)
10:45 a.m. – 12:00 p.m.	PLENARY SESSION (Presidential Ballroom)
Inside the Beltway: Health Policy and Politics in 2025 Speaker: Rick Pollack, MPA, President and CEO, American Hospital Association	
12:00 p.m. – 1:15 p.m.	LUNCH (Grand Ballroom)
1:15 p.m. – 1:30 p.m.	FOUNDATION FOR HEALTHY COMMUNITIES: IMPROVING HEALTH FOR ALL (Presidential Ballroom)
Speaker: Peter Ames, MPH, Executive Director, Foundation for Healthy Communities	
1:30 p.m. – 2:30 p.m.	PLENARY SESSION (Presidential Ballroom)

Accelerating Progress on Safety and Quality: The Essential Role of Leadership and Governance

Speaker: Tejal Gandhi, MD, MPH, CPPS, Chief Safety and Transformation Officer, Press Ganey

2:30 p.m. – 2:45 p.m.	BREAK (Presidential Ballroom Foyer)
2:45 p.m. – 4:00 p.m.	PLENARY SESSION (Presidential Ballroom)

Innovating Together: Transforming Care Through Collaboration and Partnerships

Moderator: Andrea Hechavarria, MBA, President & CEO, NH Life Sciences

Speakers: Mike Ambrogio, BS, Senior Technology Fellow, Novocure Inc., Chris Basil, Vice President of Customer Success, Tenovi and Julie Hurley, DVM, MS, Diplomate, American College of Veterinary Medicine and co-owner/founder of New England Ovis, LLC

4:30 p.m.	MOOSE RUN / WALK (Registration Desk)
6:00 p.m. – 7:00 p.m.	CHAIRMAN'S RECEPTION** (Conservatory)
7:00 p.m.	DINNER & ANNUAL AWARDS CEREMONY** (Grand Ballroom)

**Suggested Dress: Elevated business casual, with the option for more formal

CONTINUES...

TUESDAY, OCTOBER 21

7:00 a.m. – 9:00 a.m. **REGISTRATION**
(Hotel Lobby)

7:00 a.m. – 9:00 a.m. **BREAKFAST**
(Grand Ballroom)

7:00 a.m. – 11:00 a.m. **HOTEL CHECKOUT**
(Hotel Lobby)

7:30 a.m. – 8:45 a.m. **RURAL HEALTH
COALITION BREAKFAST**
(Washington Board Room)

9:00 a.m. – 10:00 a.m. **PLENARY SESSION**
(Grand Ballroom)

Redefining Leadership in Times of Transformation

Moderator: Susan Reeves, EdD, RN, CENP, Chief Nursing Executive, Dartmouth Health

Speakers: Tom Mee, RN, MBA, CEO, North Country Healthcare, Darin Roark, BSN, MBA, FACHE, President & COO, Mass General Brigham Wentworth-Douglass Hospital and Colin Stack, MD, System Medical Director, Care Coordination, Assistant Professor, Emergency Medicine, Geisel School of Medicine, Dartmouth Health

10:00 a.m. – 10:15 a.m. **BREAK**
(Grand Ballroom Foyer)

10:15 a.m. – 11:45 a.m. **CLOSING SESSION**
(Grand Ballroom)

Culture Shift: How Peer Support is Transforming Health Care and Law Enforcement

Moderator: Kris Hering, MSN, RN, NE-BC, FACHE, Vice President, Quality Improvement, Foundation for Healthy Communities

Speakers: Justin Breton, BA, Mental Health and Wellness Coordinator, Manchester Police Department, Matt Gibb, MD, MHCDS, FACC, FACP, FSCAI, Chief Clinical Officer, Concord Hospital, Christine Hein, MD, Chief Wellness Officer, Maine Health and Angela Yerdon McLeod, DO, Family Physician, Wellness Physician Lead, Concord Hospital

**Discussion sponsored by ACHE of Northern New England, ACHE CREDITS (1.5 Face-to-Face ACHE Credits)*

11:45 a.m. **ANNUAL MEETING
ADJOURNS**

12:00 p.m. – 2:00 p.m. **NHHA BOARD OF
TRUSTEES MEETING**
(Washington Board Room)

KEYNOTE SESSION

MONDAY, OCT. 20
9:15 A.M. – 10:30 A.M.
(Presidential Ballroom)



KEYNOTE SPEAKER:

TINA FREESE DECKER, MHA, MSIE, FACHE,
President & CEO, Corewell Health, and Chair,
American Hospital Association

Leadership Behaviors that Drive Health Care Transformation

There has never been a better time to transform health care than today. The pace of technological advances and innovation creates an unprecedented opportunity – a time to advance care and improve the lives of our teams and communities. Tina Freese Decker, President & CEO of Corewell Health and Board Chair of the American Hospital Association, will share five behaviors that health leaders can embody to protect their mission and purpose today while driving and reforming health care for the long term.

KEYNOTE SPONSOR



Visante is a trusted provider of strategic healthcare solutions that help health system leaders improve patient care, operational performance and financial results. Our unique, holistic approach fully integrates infusion and specialty pharmacy solutions that put the patient first to improve access, outcomes and patient and provider satisfaction. We deliver excellent value through our core competencies of Medication Access Services, 340B Compliance and Optimization, Pharmacy Revenue Cycle and Pharmacy Supply Chain. With Visante, organizations benefit from innovative healthcare solutions to help transform the future of patient-centric care while achieving powerful financial and operational results. Contact us at solutions@visante.com or call 866-388-7583. **visante.com**

SESSIONS

MONDAY, OCTOBER 20

10:45 a.m. – 12:00 p.m.
Presidential Ballroom

Inside the Beltway: Health Policy and Politics in 2025

Speaker: Rick Pollack, MPA, President & CEO, American Hospital Association

As the health care landscape continues to evolve in the wake of a pivotal election, hospital and health system leaders must stay ahead of rapidly shifting policy, political and regulatory developments. Rick Pollack will join us virtually from Washington, DC in a “fireside chat” with NHHA President Steve Ahnen to examine how decisions being made in the nation’s capital are shaping the priorities of hospitals across the country. The adoption of the budget reconciliation bill, the One Big Beautiful Bill Act, will usher in the largest cut in Medicaid spending in history and have significant implications for hospitals and health systems as they continue to work to serve the patients and communities who depend on them to be there when they are needed most. And negotiations surrounding funding of the government will undoubtedly pose additional challenges for hospitals and health systems. In addition to Rick’s up-to-the-minute analysis, they will explore how state hospital associations are working closely with the AHA and hospital leaders across America to ensure lawmakers understand the implications of policy proposals on your ability to always be there, ready to care for your communities. ▼



Rick Pollack, MPA, President & CEO,
American Hospital Association

1:30 p.m. – 2:30 p.m.
Presidential Ballroom

Accelerating Progress on Safety and Quality: The Essential Role of Leadership and Governance

Speaker: Tejal Gandhi, MD, MPH, CPPS, Chief Safety and Transformation Officer, Press Ganey

The call for strong connections between safety and quality improvement and organizational leadership and governance continues to grow. Hospital leaders and trustees play a critical role in ensuring quality and patient safety by setting priorities, allocating resources and holding themselves accountable for outcomes. Their involvement helps align organizational goals with best practices in care delivery, fostering a culture of safety and continuous improvement. For example, hospital leaders and trustees can support investments in electronic health records to reduce medical errors or advocate for staff training programs focused on high reliability. Equally important to sharing data and measuring performance is elevating the story and narrative about why quality and patient safety matter. Dr. Gandhi will speak to the importance of active hospital leader and trustee engagement signals to clinicians and administrators that patient safety is a core value for the organization. ▼



Dr. Tejal Gandhi, MD, MPH, CPPS,
Chief Safety and Transformation
Officer at Press Ganey

2:45 p.m. – 4:00 p.m.
Presidential Ballroom

Innovating Together: Transforming Care Through Collaboration and Partnerships

Moderator: Andrea Hechavarria, MBA, President & CEO, NH Life Sciences

Speakers: Mike Ambrogio, BS, Senior Technology Fellow, Novocure Inc., Chris Basil, Vice President of Customer Success, Tenovi and Julie Hurley, DVM, MS, Diplomate, American College of Veterinary Medicine and co-owner/founder of New England Ovis, LLC

A panel of speakers from New Hampshire Life Sciences, the statewide life sciences association, will explore how innovation in care is happening right here in New Hampshire and is driven by strategic partnerships, cross-sector collaboration, and forward-thinking organizational models. From integrating new technologies and redesigning care delivery to partnering with local stakeholders, panelists will share how they are innovating and building partnerships to deliver the most advanced care for the future. ▼



Andrea Hechavarria, MBA,
President & CEO,
NH Life Sciences



Mike Ambrogio, BS, Senior
Technology Fellow
Novocure Inc.



Chris Basil,
Vice President
of Customer Success
Tenovi



Julie Hurley, DVM, MS, Diplomate,
American College of Veterinary Medicine
and co-owner/founder of
New England Ovis, LLC

TUESDAY, OCTOBER 21

9:00 a.m. – 10:00 a.m.
Grand Ballroom

Redefining Leadership in Times of Transformation

Moderator: Susan Reeves, EdD, RN, CENP, Chief Nursing Executive, Dartmouth Health

Speakers: Tom Mee, RN, MBA, CEO, North Country Healthcare, Darin Roark, BSN, MBA, FACHE, President & COO, Mass General Brigham Wentworth-Douglass Hospital and Colin Stack, MD, System Medical Director, Care Coordination, Assistant Professor, Emergency Medicine, Geisel School of Medicine, Dartmouth Health

In an era marked by rapid technological advancements, workforce challenges and evolving patient expectations, health care institutions are being called to reimagine how they lead. This dynamic panel brings together forward-thinking hospital leaders to explore what leadership looks like in a time of profound transformation. Panelists will share real-world examples of strategies they are using in their organizations for navigating uncertainty, fostering resilient organizational cultures and driving innovation while maintaining a steadfast commitment to patient care. Attendees will gain insights into how hospital leaders are meeting the moment—redefining what it means to lead in a complex and constantly shifting health care landscape. ▼



Susan Reeves, EdD, RN, CENP,
Chief Nursing Executive,
Dartmouth Health



Tom Mee, RN, MBA, CEO,
North Country Healthcare



Darin Roark, BSN, MBA, FACHE,
President & COO,
Mass General Brigham
Wentworth-Douglass Hospital



Colin Stack, MD,
System Medical Director,
Care Coordination, Assistant Professor,
Emergency Medicine,
Geisel School of Medicine,
Dartmouth Health

10:15 a.m. – 11:45 a.m.
Grand Ballroom

Culture Shift: How Peer Support is Transforming Health Care and Law Enforcement

Moderator: Kris Hering, MSN, RN, NE-BC, FACHE, Vice President, Quality Improvement, Foundation for Healthy Communities

Speakers: Justin Breton, BA, Mental Health and Wellness Coordinator, Manchester Police Department, Matt Gibb, MD, MHCDS, FACC, FACP, FSCAI, Chief Clinical Officer, Concord Hospital, Christine Hein, MD, Chief Wellness Officer, Maine Health and Angela Yerdon McLeod, DO, Family Physician, Wellness Physician Lead, Concord Hospital

In high-stakes professions like health care and law enforcement, the weight of responsibility, trauma exposure and burnout can silently erode individual well-being and organizational morale. Peer support programs, led by those who understand these pressures from the inside, are emerging as powerful tools to break stigma, foster resilience and create cultures of trust and compassion. This dynamic panel discussion brings together seasoned leaders from both health care and law enforcement to explore how peer support initiatives are changing the way these institutions approach mental health, leadership and workplace culture. Panelists will share firsthand experiences, lessons learned and practical insights on building sustainable peer support networks that reduce burnout, improve retention and shift organizational norms from silence to support. ▼

**Speaker / Panel Discussion sponsored by ACHE of Northern New England, ACHE CREDITS (1.5 Face-to-Face ACHE Credits)*



Kris Hering, MSN, RN, NE-BC,
FACHE, Vice President, Quality Improvement,
Foundation for Healthy Communities



Justin Breton, BA, Mental
Health and Wellness Coordinator,
Manchester Police Department



Matt Gibb, MD, MHCDS, FACC, FACP, FSCAI,
Chief Clinical Officer, Concord Hospital



Christine Hein, MD,
Chief Wellness Officer, Maine Health



Angela Yerdon McLeod, DO,
Family Physician, Wellness Physician Lead, Concord Hospital

ENDORSED BUSINESS PARTNERS

The New Hampshire Hospital Association (NHHA) proudly presents the NHHA Endorsed Business Partner (EBP) program, designed to enhance value for our hospital members. This program connects New Hampshire health care organizations with respected companies offering competitively priced services and exceptional customer service.

Through a careful market assessment, the EBP program aligns member needs with innovative organizations committed to operational excellence. Our business partners provide solutions to control costs, recover revenue, reduce expenses, improve quality, boost productivity and develop staff.

Each EBP partner undergoes a thorough evaluation to ensure they meet high standards. The program aims to build strong and lasting relationships that offer exceptional value, benefits and satisfaction. We encourage you to meet these partners at our Annual Meeting.

AblePay

AblePay is changing the financial landscape for hospitals and their patients — for the better! We are all aware of the negative impact that interest-bearing programs may have on patients, as evidenced by a recent Kaiser Family Foundation article. The AblePay program takes an entirely different approach to significantly increase your revenues while enhancing the experience and reducing the cost of healthcare for your patients. Having years of experience on the provider side, AblePay Health's leadership team witnessed first-hand the impact of higher deductible plans on patients' finances. The result was higher collection costs, exaggerated receivable times and lower revenue for health systems. AblePay simplifies the patient payment cycle, bridging the gap between providers and patients. ablepayhealth.com

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JACKSON Physician Search

Jackson Physician Search is the largest, privately owned and most trusted firm in physician recruitment, and we are proud to be a New Hampshire Hospital Association endorsed company. We specialize in the permanent recruitment of physicians, physician leaders and advanced practice providers for hospitals, health systems, medical practices, and other health care organizations across the United States. Driven to improve patient access to care by recruiting the nation's top physicians to New Hampshire, we champion recruitment technologies that result in faster placements and greater ROI. As the only firm to use an all-digital sourcing strategy, New Hampshire hospitals benefit from our innovative approach that's complemented by our emphasis on relationships. Headquartered in Alpharetta, Georgia, and with regional offices across the nation, we are recognized for our track record of results built on client trust and transparency of processes and fees. Jackson Physician Search is part of the Jackson Healthcare® family of companies. jacksonphysiciansearch.com



Lumifi, a leader in Managed Detection and Response (MDR) services, was founded by cybersecurity experts committed to innovation. Their vision integrates AI assistance into MDR solutions, enhancing the capabilities of security teams. This strategic partnership between human expertise and AI ensures faster threat detection and more efficient incident response. Lumifi's user-friendly and adaptable services empower organizations to proactively defend against emerging threats. With a focus on continuous improvement, Lumifi's product roadmap outlines their dedication to evolving MDR services. By embracing innovation, Lumifi positions itself as a partner in navigating the dynamic cybersecurity landscape. Their AI-enhanced MDR services offer cost-effective solutions tailored to the unique needs of each organization. With Lumifi, organizations can allocate resources efficiently, strengthening their cybersecurity posture and staying ahead of emerging threats. lumifyber.com



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Today's climate has made one thing clear: health care systems and medical organizations need a partner to develop more cost-effective staffing solutions through Trust, Transparency and Accountability. For over 30 years, VISTA Staffing Solutions has utilized best practices to fulfill staffing needs and help our clients achieve both short and long-term goals by establishing Trust, Transparency and Accountability. Covering more than 60 specialties, VISTA provides physician locum tenens and physician search staffing solutions that preserve revenue and ensure stability, profitability and access to care. Our services include physician locum tenens staffing, physician search and government staffing. vistastaff.com

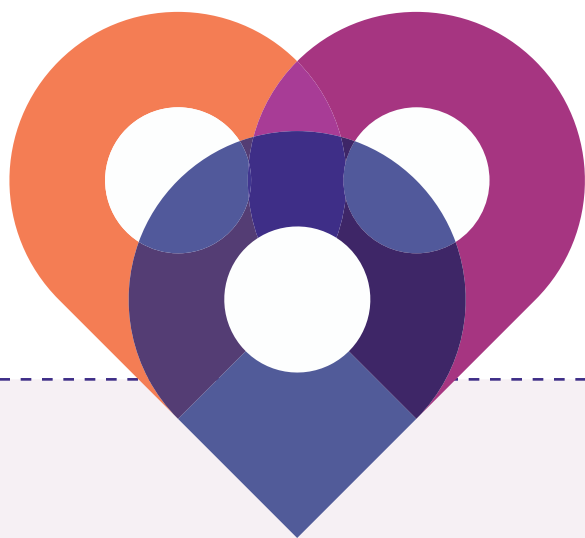
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SAVE THE DATE!

2026 Annual Meeting

OCTOBER 18 – 20, 2026

Omni Mount Washington
Resort & Spa
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Foundation *for*
Healthy Communities

Your feedback is important. Please scan codes
below to complete surveys. Thank you!



Meeting Survey



Speaker Survey

