LEADERSHIP & RESILIENCY
Navigating Through & Beyond COVID-19

The New Hampshire Hospital Association, in partnership with more than 30 other state hospital and healthcare associations, is excited to present a virtual summer leadership series for C-suite executives titled Leadership and Resiliency: Navigating Through and Beyond COVID-19. Join us as we bring six nationally known experts to discuss the novel coronavirus (COVID-19) pandemic crisis and share their expertise in resiliency, healthy policy, financial and strategic planning, unconscious bias, health equity, and the new healthcare ecosystem. This six-part webinar series is COMPLIMENTARY to all NHHA member C-suite leaders, and the webinars are held on Thursdays from 1pm – 2pm. Attendees can attend all six sessions or select by individual session.

June 25
Bite Size Coping During Times of Uncertainty

Bryan Sexton
Duke Associate Professor
Director, Duke Center for Healthcare Quality & Safety

July 9
Update on COVID-19: What’s Next & How to Plan

Marty Makary, MD
Johns Hopkins Surgeon & Professor, Health Policy

July 23
The Post-COVID Healthcare Landscape: Implications for Strategy

Jeff Goldsmith
President, Health Futures, Inc.

August 6
How Hospitals Can Lead a “Quiet Revolution” for Healing During COVID-19

Dayna Bowen Matthew
Dean, George Washington University Law School

August 20
How the Unconscious Bias Harms Patients During the COVID-19 Pandemic

Gloria Goins
Former Chief Diversity & Inclusion Officer, Bon Secours Health

September 3
The New Healthcare Ecosystem

Tom Koulopoulos
Chairman, Global Futures Think Tank The Delphi Group

Click here to register
June 25 — Bite Size Coping During Times of Uncertainty
Bryan Sexton | Director, Duke Center for Healthcare Quality and Safety; Associate Professor, Duke University
Stressed during uncertain times? If you, your staff or your colleagues are feeling particularly spent, it is probably because the level of emotional exhaustion in healthcare workers was already at an all-time-high before COVID-19, with one out of three people already meeting the criteria for burnout. In this enlightening and entertaining presentation, Bryan Sexton, a safety culture, teamwork and workforce resilience expert, will provide some perspective, hope, and simple strategies to try during tense times.

July 9 — Update on Coronavirus: What’s Next and How to Plan
Marty Makary, MD | Johns Hopkins Surgeon and Professor of Health Policy
Dr. Makary, a leading public health expert at Johns Hopkins and Editor-in-Chief of MedPage Today, reviews the latest on COVID-19 and what organizations can do to prepare for the growing epidemic. Using plain English, he interprets the current data from overseas and U.S. studies projecting the impact in the U.S. Dr. Makary also reviews best practices of employee policies and how to adapt your business to deal with the epidemic in real-time.

July 23 — The Post-COVID Healthcare Landscape: Implications for Strategy
Jeff Goldsmith | President of Health Futures Inc.
What will the US health system look like post-COVID-19? Hospitals and health systems will be facing the financial aftereffects of a COVID-19 related economic slowdown or recession. They will also have to deal with the political uncertainties created by the 2020 national election. Finally, they will face the continued threat of disruption of their existing businesses by new technologies and new competitors. What are the most significant threats, and also opportunities, in this post-COVID landscape? How do health system boards and leadership set strategic priorities for this uncertain near term future?

August 6 — When Good Isn’t Good Enough: How Unconscious Bias Harms Patients During the COVID-19 Pandemic ... Despite Our Good Intentions
Gloria Goins | Former Chief Diversity and Inclusion Officer for Bon Secours Mercy Health System
The outcomes of unconscious bias can be seen across all industries. But in healthcare, mitigating unconscious bias is of particular importance. Evidence-based impacts of unconscious bias on safety, quality and mortality show that we are unintentionally putting our patients at risk. Cross-cultural competency is a “must have” skill as we define what it means to address, support and manage the ever-changing U.S. population, particularly as the world faces the effects of COVID-19. This session will provide practical actions that can be taken to reduce the effects of unconscious bias in healthcare operations.

August 20 — How Hospitals and Health Systems can Lead a “Quiet Revolution” for Healing During a Pandemic
Dayna Bowen Matthew | Dean of George Washington University Law School
In her presentation, Professor Matthew identifies the historic and contemporary role that health providers can play in increasing health equity. In addition, she defines the need for healthcare equity during the COVID-19 pandemic, and the threats to health equity that have been heightened as a result of this challenging period.

September 3 — The New Healthcare Ecosystem
Tom Koulopoulos | Chairman of Global Futures Think Tank The Delphi Group
The COVID-19 crisis has made abundantly clear that the current healthcare ecosystem is ill-prepared to deal with the healthcare needs of the 21st Century. With an aging global demographic with more than half of the world’s population in the 60+ age group by 2060, the world’s real healthcare crisis has barely begun. The challenge isn’t advances in medicine, the threat of future pandemics, or our ability to develop new pharmaceuticals and therapies, but rather a healthcare ecosystem that pits payer against provider, forces gaming of the system, poorly orchestrated supply chains and the enormous burden on providers to handle so many of the administrative aspects of healthcare. The best hope for healthcare is to rethink how to refocus every part of the healthcare ecosystem on what it does best.

SERIES & REGISTRATION INFORMATION

Who Should Participate? This webinar series is designed for C-Suite / Executive level staff. Each webinar will be recorded and available two weeks after the webinar is held.

How Do I Connect to Each Webinar? Two days prior to each webinar, you will receive an email with instructions to connect to the webinar through Zoom, with both call-in and online log-in information.

Questions? Contact Vanessa Stafford, Vice President, Communications, at vstafford@nhha.org or (603) 415-4255.